



## Announcing Two New Services from PayFlex

<http://www.PayFlex.com>

**Omaha, NE March 27, 2007** We are pleased to announce two new services for our clients and plan participants that will be available in the next two weeks.

On Monday, April 9, Prairie Voice Services, a leading specialist in **interactive voice services** and **internet messaging**, will provide a full business-to-consumer messaging solution for PayFlex participants. Callers will be able to inquire about spending transactions, available balances, point-of-sale issues, and other self-service features. Please note that our 800#s will remain the same and our customer service representatives will continue to be available.

Then, on Monday, April 16, we are launching a **new website**. We are excited to be able to offer a new look & feel and increased functionality to our clients and plan participants. Our redesigned website includes better online tools, easier navigation and state-of-the-art services. For our clients, our new website features a variety of participant education and enrollment tools, not to mention an ROI tool so you can actually see the return on your PayFlex investment. For your plan participants, we are expanding our online services to not only include online claim filing with Express Claims, but also new tools such as an FSA tutorial, an FSA online store and an FSA calculator. What will remain the same is our website addresses @ [www.payflex.com](http://www.payflex.com) and [www.mypayflex.com](http://www.mypayflex.com) and the related client and participant login IDs. Please feel free to share the attached [letter](#) with your employees to communicate our participant website features.

These two new services are just the beginning! As we continue to enhance our products and services, you will receive updates through our new communication format. We are listening to our clients and are dedicated to designing benefit solutions to meet your ever changing needs.

Visit us at our new website on April 16th as we begin

"Delivering the Future Today"!

[www.payflex.com](http://www.payflex.com)

**PayFlex Systems USA, Inc.**

phone: (800) 284-4885



Dear PayFlex FSA participant:

Beginning Monday, April 16<sup>th</sup>, we are launching our new participant website. We are excited to be able to offer you a new look & feel and increased functionality. Our redesigned website includes better online tools, easier navigation functionality. What will remain the same is our website address @ [www.mypayflex.com](http://www.mypayflex.com) and your participant login IDs.

Our new website will offer everything that you were used to and more:

- New! ◆ An FSA Store allowing you to purchase discounted eye care and pharmaceuticals online
- ◆ FSA calculator to assist you in planning for next year's contribution
- ◆ Online claim filing with Express Claims
- New! ◆ An FSA tutorial to brush up on your plan
- ◆ Dependent Care tax wizard
- ◆ Real-time account balances, including debit card status and transactions
- ◆ Annual elections
- ◆ Listing of eligible expenses
- ◆ Claims received
- ◆ Claim forms
- ◆ IRS publications
- ◆ Frequently-Asked-Questions

Please be sure to visit our new website on April 16<sup>th</sup> as we begin

"Delivering the Future Today"!